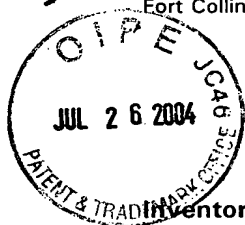


IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE



Inventor(s): Robert SeseK

Confirmation No.: 2798

Application No.: 09/855209

Examiner:

Filing Date: May 14, 2001

Group Art Unit:

Title: Systems And Methods For Providing Support Services To Users Of Programmable Devices

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

STATUS INQUIRY

Sir:

1. More than 38 months have passed since:

☒ NEW APPLICATIONS

the filing of this application on May 14, 2001. No communication has been received from the Patent and Trademark Office indicating action on this application.

☐ AMENDED APPLICATIONS

the filing of a response on _____. No further communication has been received from the Patent and Trademark Office.

☐ APPEALED APPLICATION

The Appeal Brief was filed on _____.

☐ An Examiner's Answer was mailed on _____.

☐ A Reply Brief to the Examiner's Answer was submitted on _____.

☐ ALLOWED APPLICATIONS

the mailing of FORM POL-327 and/or Examiner's Amendment on _____.

2. Kindly advise the undersigned of the present status of this application, by checking the appropriate box on the next page.

☒ I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.
Date of Deposit: 7/21/04

☐ I hereby certify that this paper is being transmitted to the Patent and Trademark Office facsimile number on _____

Typed Name: Jeff D Limon

Signature: Jeff D. Limon

Respectfully submitted,

Robert SeseK

By Jeff D. Limon

Jeff D. Limon

Attorney/Agent for Applicant(s)
Reg. No. 45,418

Date: 7/21/04

Telephone No.: (541) 715-5979

STATUS INQUIRY REPLY

APPLICATION SERIAL NO. 09/855209 is currently

☐ Assigned to Group _____ and awaits:

☐ Action by the Examiner

☐ Applicant's response to the Office Action mailed _____.

APPEAL NO. _____

☐ Awaiting action by the Board of Appeals and Interferences

☐ Date of hearing expected _____

☐ Decision expected _____.